



PAX A920 Wireless POS Terminal for SwipeSimple SIM Card Installation

A step-by-step guide to installing a SIM card on your PAX A920 Wireless Terminal.



Key Contacts

Information/Assistance	Contact Info
After you have activated the SIM card with your carrier and are connected wirelessly, if you have questions about payments, authorization, declines, settlement and chargebacks, contact MerchantE Customer Care.	help@MerchantE.com
If you have questions during set-up of your device, or learning how to use it, contact your MerchantE sales representative.	Your MerchantE Sales Representative
Questions about how to setup and use any of the MerchantE services.	MerchantE User Guide Library
With questions about adding other MerchantE products and services, contact your MerchantE sales representative or email our team.	Your MerchantE Sales Representative or Upgrade@MerchantE.com

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General Information & Instructions

The instructions below are provided as a courtesy to merchants interested in using the wireless capability of the SwipeSimple A920 Smart Terminals. While this feature is simple to activate and use, it is not supported by MerchantE. Our support team is not equipped to assist with the installation of SIM Cards, nor to provide any other support for the wireless capability of the SwipeSimple A920 Smart Terminals.

To get started, you may want to check with your wireless provider whether there are there are steps that must be taken to set up 4G wireless capability with them, such as reporting to them your Integrated Circuit Card ID (ICCID), which is typically printed on the back of a SIM card. When you are ready, follow the steps below

Instructions

1. Ensure your Standard SIM card is activated with your carrier
2. Open the battery cover on the bottom of the terminal
3. Remove the battery
4. Insert the Standard SIM card into the corresponding SIM1/SAM3 card slot shown to the right 
5. Replace the battery
6. Replace the battery cover
7. Power on your device for wireless connectivity

